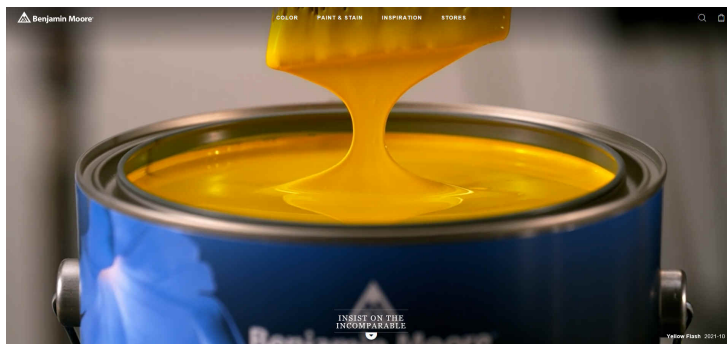


Benjamin Moore & Co. Moore's COLOR_x® System Release Notes & Installation Guide Version 6.35.0000



This new COLOR_x release contains the following changes to COLOR_x

X-Rite MetaVue Spectrophotometer

COLOR_x now supports the X-Rite MetaVue spectrophotometer. This release contains the software driver needed to run this spectrophotometer.

The MetaVue device is supported on Windows 7, Windows 8 / 8.1, and Windows 10 only. This device will **not** run on Windows XP or Windows Vista.

If you wish to use the MetaVue with COLOR_x, you must have a computer running Windows 7 or higher.

MetaVue – COLOR_x System Requirements

To use the X-Rite MetaVue instrument with Benjamin Moore COLOR_x software, your computer system must meet the requirements listed below.

Minimum System Requirements

- Windows 7 SP1 (32 or 64 bit)
- Windows 8/8.1 (32 or 64 bit)
- Windows 10 (32 or 64 bit)
- 2 GB RAM
- 4 GB hard disk free space

National Accounts Colors added

Papa Murphy's; Bed Bath & Beyond; Cost Plus World Market

Updated Benjamin Moore Prescriptions

For the complete list of updated prescriptions, see page 3.

Reminder

Locating Insl-X Cabinet Coat and Coronado Colors in COLOR_x

When looking up Cabinet Coat or Coronado colors, be sure to choose the proper company - Insl-X or Coronado Paints in the “Select Company” field and then search for the color you wish to look up.

The image displays two identical 'Quick Color Search' forms side-by-side. Each form has a blue header bar with the text 'Quick Color Search'. Below the header, there is a light yellow rounded rectangle containing the search fields. The fields are: 'Enter Color Number or Name:' with a text input and a dropdown arrow; 'Select Product Code:' with a dropdown menu; 'Select Company:' with a checkbox labeled 'Search All' and a dropdown menu; and 'Search Options:' with a dropdown menu labeled 'Color Name starts with...'. At the bottom of each form is a 'Search' button with a magnifying glass icon. In the left form, 'Insl-X' is selected in the 'Select Company' dropdown. In the right form, 'Coronado Paints' is selected in the 'Select Company' dropdown.

Select Insl-X or Coronado Paints in the “Select Company” field.

Help

While in the COLOR_x application, you can view the Operator’s Manual and the Quick Start Guide by clicking on Help, then choose COLOR_x Help for the manual or COLOR_x Quick Start.

Best Practices for Custom Color Matching and Competitive Company Colors

Always save and store custom matched color formulas and competitive company formulas made for your customers in the Customer File database in COLOR_x. This will assure that you have the exact formula that the customer previously purchased.

We routinely update our calibration database files to improve our color matching capabilities, which may alter the original formula.

Following this procedure will allow the customer to purchase the same formula in the event that they return to purchase more of this color for touch up.

Competitive Color Prescriptions

We have amassed an extensive collection of colors from competitor’s color merchandise. This information is available in our Color Search option in COLOR_x. To see if a color exists, simply follow the same procedure you would for a Benjamin Moore color. Enter a color number or name, along with a product, and either select an individual company or check the “Search All” box above the “Select Company” drop down list. (See the Operator’s Manual for more details.)

Unlike a Benjamin Moore color that displays a prescription created and approved by our Color Prescribing Lab, we store the measurement of the competitive color. The measurement is calculated in our color matching application to generate a color prescription the same as if you measured a custom color with a spectrophotometer.

When a customer requests a match to a competitive color, you should follow this procedure. First, look up the color in COLOR_x and determine if we have it in our system. If it is, a prescription will be calculated and displayed. Click on the button “Closest BM Color”, this will list the five closest Benjamin Moore

colors. Suggest to the customer that they look at our closest colors and see if that meets their color requirements. This has two benefits. If the color is acceptable, then you have a tested Benjamin Moore prescription to make the color and you have changed a competitive color specification to a Benjamin Moore color specification.

Second, if you or the customer has a sample of the competitive color merchandise then match the color merchandise just as you would match a custom color. Since the customer will be judging the color to the merchandise sample that should be your target. Depending on the age and condition of the merchandise, it may not represent what we have stored in COLOR_x.

Finally, if the customer does not like our closest color and no sample of the color is available then use the calculated match in COLOR_x.

If you have any questions, please contact our Color Technology Representatives by calling 800-809-9213.

Prescription Changes since COLOR_x Version 6.34.0000 (United States)

The following prescriptions have been modified for multiple products: 2063-10, 2111-40, 2111-60, 2112-60, 2128-10, HC-170. Please refer to the revision date when calling up prescriptions for these products. A revision date after 1/26/19 indicates a change in the prescription since COLOR_x version 6.34. 0000.

The following prescription has been modified for product 147: 2124-10.

The following prescriptions have been modified for product 484: 2121-40, 2134-30.

The following prescription has been modified for product 508: HC-170.

The following prescription has been modified for product 522: 2112-50.

The following prescriptions have been modified for product 524: 2041-30, CSP-215.

The following prescription has been modified for product 550: 2111-20.

The following prescriptions have been modified for product 792: 2130-30, AF-720.

The following prescriptions have been modified for product C328: 248, HC-29.

The following prescription has been modified for product N185: 2121-40.

The following prescriptions have been modified for product N448: 1127, HC-73.

The following prescriptions have been modified for product N449: 1127, HC-73.

The following prescriptions have been modified for product N538: 021, 558.

The following prescription has been modified for product N794: 2112-20.

The following prescriptions have been modified for product P22: 998, AC-33.

The following prescriptions have been modified for product P23: 1636, 2128-10, AC-24.

The following prescription has been modified for product W625: HC-169.

Prescription Changes since COLORx Version 6.34.0000 (Canada)

The following prescriptions have been modified for multiple products: 2063-10, 2111-40, 2111-60, 2112-60, 2128-10, HC-170. Please refer to the revision date when calling up prescriptions for these products. A revision date after 1/26/19 indicates a change in the prescription since COLORx version 6.34.0000.

The following prescription has been modified for product K147: 2124-10.

The following prescription has been modified for product K185: 2121-40.

The following prescriptions have been modified for product K328: 248, HC-29.

The following prescriptions have been modified for product K484: 2121-40, 2134-30.

The following prescription has been modified for product K508: HC-170.

The following prescription has been modified for product K522: 2112-50.

The following prescriptions have been modified for product K524: 2041-30, CSP-215.

The following prescription has been modified for product K550: 2111-20.

The following prescriptions have been modified for product K448: 1127, HC-73.

The following prescriptions have been modified for product K449: 1127, HC-73.

The following prescriptions have been modified for product K581: 021, 558.

The following prescription has been modified for product K625: HC-169.

The following prescriptions have been modified for product K792: 2130-30, AF-720.

The following prescription has been modified for product K794: 2112-20.

The following prescriptions have been modified for product KP22: 998, CC-480.

Moore's COLOR_x® System Installation Guide

The Benjamin Moore COLOR_x Prescription Book and Color Matching System programs are incorporated into a single software package. It is available on the Benjamin Moore Retailer Portal, Mybenjaminmoore.com and runs under the Windows® XP service pack 3, Windows® 7, Windows® 8, and Windows® 10 operating systems.

Minimum System Requirements

- Intel Pentium® processor 1 GHz or higher.
- 2 GB of RAM
- 4 GB of free hard disk space.
- Video card capable of supporting 16M colors
- Printer
- Serial or USB port for spectrophotometer & barcode reader
- Windows® XP service pack 3, Windows® Vista, Windows® 7, Windows® 8 or Windows® 10
- ***Windows XP and Vista are not supported for the new MetaVue Spectrophotometer***

Installation

If you are downloading COLOR_x from the Benjamin Moore Retailer Portal, mybenjaminmoore.com, read the "COLOR_x Download Instructions." This will instruct you on how to download and install COLOR_x on your computer.

If you don't have internet access on the computer running COLOR_x, you can download the COLOR_x installation file directly to a flash drive from another computer which has internet access.

To install COLOR_x from a flash drive, be sure that there are no other applications running. They should be closed before attempting to install the program. If your system has any automatic virus detection software enabled, it should be disabled before installing.

Insert the flash drive into a USB port. Open Windows Explorer and click on the flash drive letter. Now click on the ColoRx6xxxxxx.exe file.

The installation procedure will automatically start and bring you to the **Welcome Screen**. The Setup Wizard will guide you through the installation.

License Agreement

As you start the installation, the License Agreement screen appears. Be sure to read this license agreement. If you disagree with the terms of the agreement, then click on the Cancel button to exit the installation. If you agree with the terms, then check the appropriate box to continue the installation. The installation will prompt you to select the software region, United States or Canada. The default is United States.

Note: If you have a previous version of COLOR_x® 6, this installation will not write over any stored samples or stored customers. They can still be accessed.